



Consumer Protection Act - Deficiency of service -If the deficiency is not established, having regard to the explicit terms of the contract, the consumer must fail.

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**[consumer protection act](#) - Deficiency of [service](#) - The scope of the enquiry, in a case under the Consumer Protection Act, which is a summary proceeding, cannot be lost sight of - A consumer, under the Act, can succeed, only on the basis of proved deficiency of service - The deficiency of service would arise only with reference to the terms of the [contract](#) and, no doubt, the law which surrounds it. If the deficiency is not established, having regard to the explicit terms of the [contract](#), the consumer must fail.**

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